

Deutsche Post DHL Group Top Employer in over 100 countries worldwide

- **Top Employers Institute recognizes DPDHL Group for excellence in Leadership Behaviors, Talent Management and Occupational Health and Safety**
- **Certifications are the result of high employee engagement and good workplace conditions**
- **“Motivated, engaged employees are the key to service excellence and the basis for our business success,” Thomas Ogilvie, Board Member for HR**

Bonn, January 28, 2021: Deutsche Post DHL Group remains on track towards its strategic goal of becoming Employer of Choice – even in the face of the coronavirus crisis – and has once again been recognized as an outstanding employer by the Top Employers Institute, with certification on January 28, 2021, taking in all divisions and over 100 county organizations. The certification process, which is undertaken annually by the prestigious Top Employers Institute, comprises a comprehensive audit and subsequent independent certification. Categories including talent strategy, HR planning, training and development, career and succession planning, and corporate culture are the focus of the assessment.

Deutsche Post DHL Group also received certification from the Great Place to Work organization in 61 countries in 2020, in recognition of its particularly good workplace environment. The Top Employer award-winning business units include Post & Parcel Germany, DHL Supply Chain, DHL Global Forwarding and Freight, eCommerce Solutions and DHL Express.

“We are especially proud of receiving these awards this year. They show us that our focus on occupational health and safety, and the good working conditions and opportunities for development that our company offers are valued by our employees – and that our strategy, which is underpinned by the values of Respect and Results, is resilient, even in turbulent times. Thanks to the incredible performance of our 550,000 employees worldwide, we have maintained a consistently high level of service throughout the Covid-19 pandemic, despite unprecedented demands on our workforce and many operational challenges,” says Thomas Ogilvie, Board Member for Human Resources at Deutsche Post DHL Group. “Our employees are our most valuable asset. Our purpose is to connect people and improve their lives. That can only be done with motivated, engaged employees. Our employees are the

key to service excellence and the customer satisfaction this brings – and satisfied customers are the basis for our business success.”

In addition to certification from external institutes, the annual Employee Opinion Survey, which all employees are invited to respond to anonymously, is an important development tool for continually fostering workplace satisfaction and employee engagement throughout the company. In 2020, even during the pandemic, the KPI score for Employee Engagement rose by a further five percentage points compared with the previous year. As Ogilvie explains: “This reflects our timely and decisive response to the pandemic. At an early stage, we procured protective face coverings, introduced hygiene rules and testing procedures, and employed a proactive, appreciative tone across all employee communications. We also demonstrated our appreciation by giving all 550,000 employees worldwide a special 300 euro coronavirus bonus in 2020 for outstanding work in circumstances that were anything but easy.”

– End –

You can find the press release for download as well as further information on dpdhl.com/pressreleases

Media Contact:

Deutsche Post DHL Group

Media Relations

Hannah Braselmann

Phone: +49 228 182-9944

E-mail: pressestelle@dpdhl.com

On the Internet: dpdhl.com/press

Follow us at: twitter.com/DeutschePostDHL

Deutsche Post DHL Group is the world's leading logistic company. The Group connects people and markets and is an enabler of global trade. It aspires to be the first choice for customers, employees and investors worldwide. To this end, Deutsche Post DHL Group is focusing on growth in its profitable core logistics businesses and accelerating the digital transformation in all business divisions. The Group contributes to the world through sustainable business practices, corporate citizenship and environmental activities. By the year 2050, Deutsche Post DHL Group aims to achieve zero emissions logistics.

Deutsche Post DHL Group is home to two strong brands: DHL offers a comprehensive range of parcel and international express service, freight transport, and supply chain management services, as well as e-commerce logistics solutions. Deutsche Post is Europe's leading postal and parcel service provider. Deutsche Post DHL Group employs approximately 550,000 people in over 220 countries and territories worldwide. The Group generated revenues of more than 63 billion Euros in 2019.

The logistics company for the world.