



DHL makes LTL deliveries easier to plan and manage

- **New service lets customers across Europe specify delivery day for shipments up to 2,500 kg, for more flexible, predictable delivery times**
- **Greater flexibility makes it easier to manage production processes, supply chains and capacity spikes**

Bonn – September 12, 2018: Effective immediately, DHL Freight, one of Europe's leading providers of road transport services, is offering customers throughout Europe an additional Fixed Delivery Day (FDD) service for its standard product Freight EuroConnect. The new service allows customers to hand over their shipment to the DHL Freight network as usual and schedule the delivery up to five business days beyond the regular lead time. DHL Freight delivers the shipment then exactly on the prior defined date. The new service provides DHL Freight customers with added flexibility and precision when planning production processes and supply chains. The service is available throughout Europe within the DHL Freight EuroConnect network.

“With the new Fixed Delivery Day option, we are customizing transit and delivery times according to the needs of our customers,” explains Uwe Brinks, CEO, DHL Freight. “Timing is everything when it comes to planning and managing supply chains and production process. This way our customers receive their shipments exactly when needed.”

The Delivery Day option further enhances the Freight EuroConnect product, which is DHL Freight's standard product for palletized or non-palletized LTL shipments. With more than 2,000 line-haul transports every day within its own network, DHL Freight provides service between all of Europe's major commercial centers for shipments up to 2,500 kg. Orders can be booked conveniently online or by telephone, and a transparent shipment tracking system allows end-to-end tracking from pickup through to final delivery. When ordering Freight EuroConnect service, customers simply select the Fixed Delivery Day service as an additional option. After the shipment is picked up at the customer's production or storage facility, it is stored up to five business days within the DHL Freight network so that it can be delivered on time on the specified delivery day. In Germany and Sweden, customers with domestic shipments can also specify the time of delivery (delivery before 10.00 am or before 12.00 noon).

With the new service, DHL Freight makes it easier for customers to plan their production processes, offering the kind of reliability and predictability that is critical to inventory/production



strategies such as just in sequence (JIS).

“This addition to our product portfolio is one more part of our Freight 2020 strategy, which aims at even better service quality for our customers,” says Brinks.

Following last year’s re-launch of Freight Eurapid, DHL Freight’s premium service for LTL shipments, DHL Freight now enhances another product in its portfolio. Whether it’s fast-track priority cargo or managing volumes during capacity spikes, DHL Freight delivers the highest quality standards on all its products and services.

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You can find the press release for download as well as further information on dpdhl.com/pressreleases

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Press release



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