

Deutsche Post DHL Group's 2017 Corporate Responsibility Report highlights Shared Values

- **“Mission 2050: Zero Emissions”**: Carbon Efficiency Index increased by two index points, one million trees planted
- **Group's workforce numbers continued to increase for the fifth consecutive year**
- **Leading CR performance confirmed by major rating agencies**
- **The Group's first non-financial report can be found within the CR Report**

Bonn, March 7, 2018: Deutsche Post DHL Group, the world's largest mail and logistics company, has just released its 14th Corporate Responsibility Report entitled “Dedicated to Shared Values”. This year's focus underlines the shared values of “Respect and Results” which have been made an integral component of daily operations at Deutsche Post DHL Group. These values are the basis for the contribution made by every one of the company's approx. 520,000 employees in tackling the economic, environmental and social challenges of our times.

“We are making further progress with our ambitious environmental strategy “Mission 2050: Zero Emissions” said Christof Ehrhart, Head of Corporate Communications and Responsibility at Deutsche Post DHL Group. “We improved the Carbon Efficiency Index (CEX) by two index points to 32% against the 2007 baseline. In doing so Deutsche Post DHL Group has exceeded its target for 2017 by one index point. On our path towards performing 70% of our first- and last-mile deliveries with clean technologies by 2025, we are now at around 28%. We also achieved our goal of planting one million trees in 2017, and will continue this initiative together with our partners globally.”

In spite of the changes digitization and automation is bringing to the logistics sector, the Group's workforce numbers increased for the fifth consecutive year at an average annual growth rate of 3.2% since 2013, testifying the strength of the Group's position within the postal and logistics service industry.

Once again in 2017, Deutsche Post DHL Group received numerous distinctions from customers – confirmation of our “Gold” standard rating by EcoVadis –, and major rating agencies in recognition of its outstanding performance in corporate responsibility. The Group is newly listed in the Bloomberg Gender Equality Index and Thomson Reuters IX Global Diversity & Inclusion Index for its employee engagement, diversity and inclusion measures. Further major

achievements in the reporting year include the company's relisting in both the Dow Jones Sustainability (DJSI) World and Europe indices, and the award of the best-in-class "AAA" rating from MSCI. For the fourth year in a row, the company has been recognized as the only logistics provider to achieve the highest rating. In addition, the CDP awarded the Group a rating of "A-", thus confirming Deutsche Post DHL Group's status as a sector leader in terms of environmental protection matters and performance.

In accordance with the new requirements of the German Commercial Code (Handelsgesetzbuch – HGB) that entered into effect for the 2017 reporting year, Deutsche Post DHL Group's Corporate Responsibility Report is now supplemented by a so called non-financial report. The new report fulfills additional reporting criteria and focuses in particular on environmental, personnel and social matters, human rights and combatting corruption. This new reporting requirement is indicative of the increasing relevance of corporate responsibility in society today.

The 2017 Corporate Responsibility Report is available [here](#). It details Deutsche Post DHL Group's key social, economic and environmental activities in the reporting year and reports on strategic decisions, measures introduced, and targets achieved in 2017.

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You can find the press release for download as well as further information on dpdhl.com/pressreleases

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Deutsche Post DHL Group is the world's leading mail and logistics company. The Group connects people and markets and is an enabler of global trade. It aspires to be the first choice for customers, employees and investors worldwide. The Group contributes to the world through responsible business practice, corporate citizenship and environmental activities. By the year 2050, Deutsche Post DHL Group aims to achieve zero emissions logistics.

Deutsche Post DHL Group is home to two strong brands: Deutsche Post is Europe's leading postal service provider. DHL offers a comprehensive range of international express, freight transport, and supply chain management services, as well as e-commerce logistics solutions. Deutsche Post DHL Group employs approximately 520,000 people in over 220 countries and territories worldwide. The Group generated revenues of more than 60 billion Euros in 2017.

Die Post für Deutschland. The logistics company for the world.