TEAMING UP FOR EFFECTIVE DISASTER MANAGEMENT

United Nations and Deutsche Post DHL Group: Connected in successful partnership since 2005
COMBINING CORE COMPETENCIES

When a disaster – caused by natural hazards – strikes, time is of the essence. As relief aid pours into the affected region, it is crucial that airports do not become bottlenecks and that the goods reach the people in need as fast as possible. Comprehensive preparedness measures and rapid response are required. The GoHelp program – a strategic disaster management partnership between the United Nations and Deutsche Post DHL Group that began in 2005 – combines what the two organizations do best, resulting in a highly focused system for disaster preparedness and disaster response.

Disaster preparedness: Deutsche Post DHL Group and the United Nations Development Programme (UNDP) have designed a workshop program called Get Airports Ready for Disaster (GARD). The program involves DHL aviation experts coaching airport managers and staff from disaster management agencies. They assess the airport and learn how to prepare for the logistics challenges posed in disaster crises. To date, around 1200 representatives from more than 45 airports worldwide have participated in GARD workshops. A refresher course – GARD plus – can also be carried out six-to-twelve months after

DRT DEPLOYMENTS AND GARD

DRT Guatemala
June 2018
Following the eruption of volcano Fuego, a DRT was activated to coordinate logistics in a warehouse close by. They sorted emergency supplies and facilitated the distribution of relief goods. A total of 54 volunteers was deployed to the city of Escuintla, Guatemala.

GARD Peru
August 2018
Peru, as a central country in the most vulnerable region of Latin America, has already received several GARD trainings. To follow up on the gaps identified, GARD plus workshops are conducted. In Peru this concept has proven successful and the airports’ surge capacity was increased.

DRT Mozambique
April 2019
12 volunteers from 7 different countries moved nearly 800 tons of incoming humanitarian aid in the first-ever DRT deployment in Africa. A cyclone had damaged large areas, including many crops and homes. Plans for a regional GoHelp base in Sub-Saharan Africa are already in discussion.
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the initial workshop in order to review the material, deepen knowledge and help participants to put what they have learned into practice. Additionally the so-called Train the Facilitator course has been developed, with the aim to train future GARD trainers and thereby scale up the workshop program.

**Disaster response:** In cooperation with the United Nations Office for the Coordination of Humanitarian Affairs (OCHA), Deutsche Post DHL Group established a global network of Disaster Response Teams (DRTs), which assist airports with the handling of relief goods in the aftermath of a natural disaster. The network consists of over 400 trained DHL volunteers, who can be deployed to the affected airport within 72 hours. DRTs have already supported humanitarian relief operations in more than 40 deployments around the world. This assistance is provided completely free of charge.

### WORKSHOPS SINCE 2005

**GARD India**
**August 2018**
The GARD Train the Facilitator workshop was piloted at Calicut Intl Airport in Kozhikode city, Kerala. Airport operations experts from across India gathered for a five-day training to learn how to make their airports disaster-ready and to become national trainers for GARD workshops in India.

**DRT Indonesia**
**October 2018**
After a devastating earthquake and tsunami, 26 volunteers provided logistics support to slacken the strained situation. It was the first deployment ever to take place at two airports simultaneously: in Balikpapan and Palu. Over 3500 tons of relief goods were handled over the course of 23 days.

**GARD Maldives**
**August 2017**
The Maldives rely heavily on air routes to transport aid and supplies during times of emergency. Through GARD, participants were equipped with best-practice logistics knowledge for emergency situations after natural disasters. The workshop results were incorporated into national disaster response plans.
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**UNITED NATIONS OFFICE FOR THE COORDINATION OF HUMANITARIAN AFFAIRS**

OCHA is the part of the United Nations Secretariat responsible for bringing together humanitarian actors to ensure a coherent response to emergencies. OCHA also ensures there is a framework within which each actor can contribute to the overall response effort.

OCHA’s mission is to:
- Mobilize and coordinate effective and principled humanitarian action in partnership with national and international actors in order to alleviate human suffering in disasters and emergencies
- Advocate the rights of people in need
- Promote preparedness and prevention
- Facilitate sustainable solutions

**UNITED NATIONS DEVELOPMENT PROGRAMME**

UNDP partners with people at all levels of society to help build nations that can withstand crisis, and drive and sustain the kind of growth that improves the quality of life for everyone. Building resilience to disasters is at the heart of the UNDP’s work.

UNDP works with its partners to support national governments of disaster-prone countries to:
- Identify risks, through support for disaster risk and hazard assessment, establishing early warning systems
- Reduce identified risks, through the strengthening of national governance structures and the integration of disaster and climate risk management solutions to development planning
- Prepare the governments to respond to and recovery from disasters

**DEUTSCHE POST DHL GROUP AT A GLANCE**

Deutsche Post DHL Group is the world’s leading mail and logistics company. The Group is focused on being the first choice for customers, employees and investors in its core business activities worldwide. It makes a positive contribution to the world by connecting people and enabling global trade while being committed to responsible business practices and corporate citizenship. Deutsche Post DHL Group employs approximately 500,000 employees in over 220 countries and territories worldwide.

Deutsche Post DHL Group operates under two brands: Deutsche Post is Europe’s leading postal service provider. DHL is uniquely positioned in the world’s growth markets, with a comprehensive range of international express, freight transportation, e-commerce and supply chain management services.

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