

TEAMING UP

FOR EFFECTIVE DISASTER MANAGEMENT

United Nations and Deutsche Post DHL Group:
Connected in successful partnership since 2005



Empowered lives.
Resilient nations.



OCHA

United Nations
Office for the Coordination
of Humanitarian Affairs

**Deutsche Post DHL
Group**

COMBINING CORE COMPETENCIES

When a disaster – caused by natural hazards – strikes, time is of the essence. A rapid response is required. As relief aid pours into the affected region, it is crucial that airports do not become bottlenecks and that the goods reach the people in need as fast as possible. Comprehensive preparedness measures and rapid response is required. The GoHelp program – a strategic disaster management partnership between the United Nations and Deutsche Post DHL Group that began in 2005 – combines what the two organizations do best, resulting in a highly focused system for disaster preparedness and disaster response.

Disaster preparedness: Deutsche Post DHL Group and the United Nations Development Programme (UNDP) designed a workshop program called Get Airports Ready for Disaster (GARD). With the funding support from the German Government, UNDP supports the national governments in organizing the trainings. The program involves DHL aviation experts coaching airport managers and staff from disaster management agencies on how to

prepare for the logistics challenges posed in disaster crises. To date, around 700 representatives from more than 30 airports worldwide have participated in GARD workshops. A refresher course – GARD plus – can also be carried out six-to-twelve months after the initial workshop in order to review the material, deepen knowledge and help participants to put what they have learned into practice.

Disaster response: In cooperation with the United Nations Office for the Coordination of Humanitarian Affairs (OCHA), Deutsche Post DHL Group established a global network of Disaster Response Teams (DRTs), which assist airports with the handling of relief goods in the aftermath of a natural disaster. The network consists of over 400 trained DHL volunteers, who can be deployed to the affected airport within 72 hours. DRTs have already supported humanitarian relief operations in more than 35 deployments around the world. This assistance is provided completely free of charge.



GARD workshop in Mauritius 2016 – GARD helped to improve collaboration

Mauritius is prone to natural disasters, particularly cyclones. To help the island nation improve its disaster preparedness, a GARD workshop was conducted at the international airport near Port Louis. Twenty-nine people took part, including representatives from the National Disaster Risk Reduction and Management Center, the Red Cross, UN agencies, as well as civil aviation authorities. Feedback showed that through GARD, participants felt better prepared to work hand-in-hand in difficult situations, develop robust contingency plans and mitigate the potential humanitarian impact.



GARD workshop in India 2015 – Airport in high risk disaster-prone area benefited from GARD

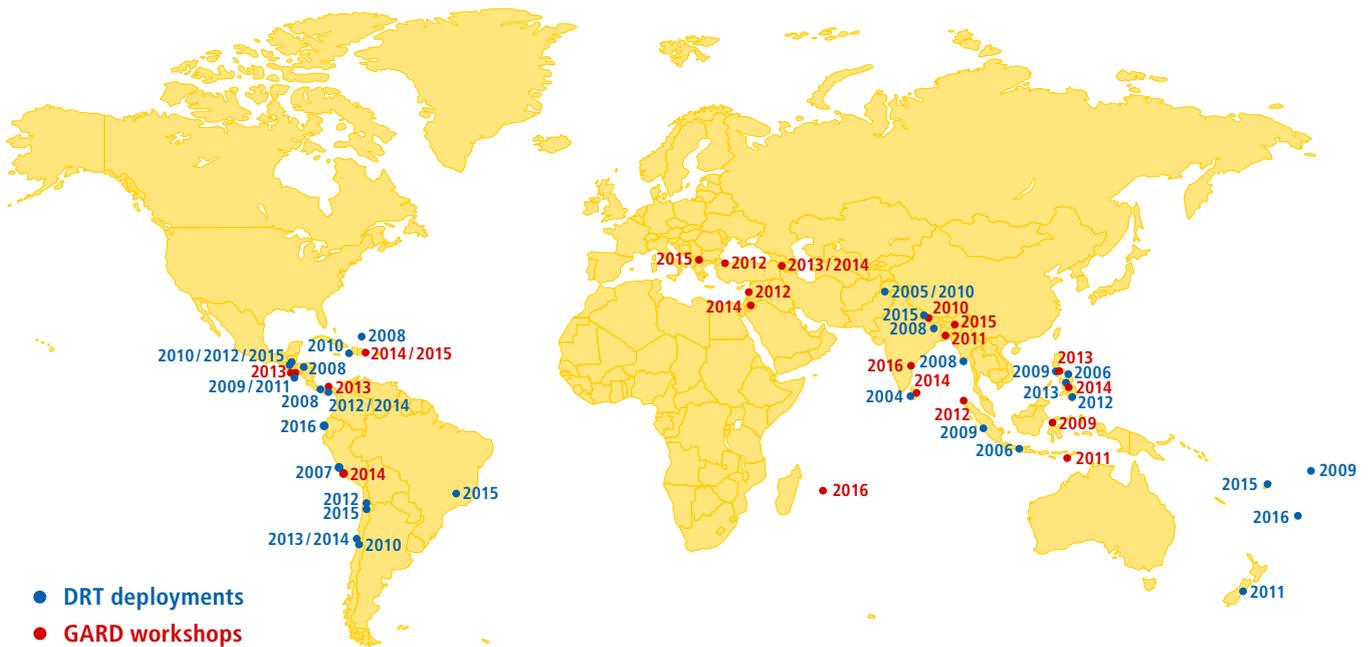
India's North Eastern region, one of the world's most disaster-prone areas, has benefited from GARD at Guwahati International Airport in Assam. During natural calamities, the airport becomes a critical nerve center as it is the only airport that provides international air travel to Northeast India. During the workshop, participants developed action plans on how to better prepare airport personnel for emergencies. This includes being able to address high volumes of incoming goods, emergency relief aid and passengers in the immediate aftermath of a disaster.



GARD and GARD plus in Panama 2013 – Team trained two airports in disaster management

At two airports near Panama's city of Tocumen, a team of eight GARD trainers held a workshop with 44 participants to conduct a detailed airport capacity analysis. The group identified potential weak points, i.e. where bottlenecks might occur during a relief effort, and developed an action plan to increase the airport's maximum capacity. A GARD plus follow-up workshop was conducted end of 2013 to monitor the progress of implementation. This included a disaster simulation exercise to challenge and further examine the recommendations identified in the initial GARD workshop.

DRT DEPLOYMENTS AND GARD WORKSHOPS SINCE 2005



DRT deployment in Fiji 2016 –
DRT supported after Cyclone Winston

In March 2016, Fiji was hit by Winston, the strongest tropical cyclone to make landfall on record. Apart from severe and extensive damage on many of the islands, the devastating cyclone took more than 40 lives and has significantly impacted roughly 40 percent of the inhabitants. Twenty of DPDHL Group’s highly-trained DRT volunteers deployed to Suva Airport to help coordinate relief logistics and to ensure the smooth delivery of cargo and relief aid to NGOs for their further distribution to the communities.



DRT deployment in Nepal 2015 –
DRT handled some 2,000 tons of relief goods

A DRT was deployed to Kathmandu Airport in Nepal after a 7.8 magnitude earthquake hit the country in April 2015. The earthquake caused severe damage in the central part of the country where the capital Kathmandu is located. This quake, as well as another 7.2 magnitude aftershock initiated a wave of incoming relief goods, most of them arriving via plane at Kathmandu airport. In total, 33 DRT volunteers from ten different countries moved about 2,000 tons of relief goods from the airport to the World Food Programme’s staging area during the 27-day deployment.



DRT deployment in Guatemala 2015 –
80 volunteers helped manage local relief supplies

Heavy rains in Guatemala led to a major landslide in the village of El Cambray Dos in early October. The catastrophe took hundreds of lives and caused severe damage. Thousands of people had to be evacuated from the area. DPDHL Group was asked to help at a warehouse in El Cambray Dos, which threatened to collapse from the massive amounts of donated goods. Thirty-seven DRT volunteers were deployed to the area to put their logistical expertise to good use. In addition, 43 local DPDHL Group employees volunteered to help sort relief supplies and donated goods.

UNITED NATIONS OFFICE FOR THE COORDINATION OF HUMANITARIAN AFFAIRS

OCHA is the part of the United Nations Secretariat responsible for bringing together humanitarian actors to ensure a coherent response to emergencies. OCHA also ensures there is a framework within which each actor can contribute to the overall response effort.

OCHA's mission is to:

- Mobilize and coordinate effective and principled humanitarian action in partnership with national and international actors in order to alleviate human suffering in disasters and emergencies
- Advocate the rights of people in need
- Promote preparedness and prevention
- Facilitate sustainable solutions

UNITED NATIONS DEVELOPMENT PROGRAMME

UNDP partners with people at all levels of society to help build nations that can withstand crisis, and drive and sustain the kind of growth that improves the quality of life for everyone. Building resilience to disasters is at the heart of the UNDP's work.

UNDP works with its partners to support national governments of disaster-prone countries to:

- Identify risks, through support for disaster risk and hazard assessment, establishing early warning systems
- Reduce identified risks, through the strengthening of national governance structures and the integration of disaster and climate risk management solutions to development planning
- Prepare the governments to respond to/and recovery from disasters

DEUTSCHE POST DHL GROUP AT A GLANCE

Deutsche Post DHL Group is the world's leading mail and logistics company. The Group is focused on being the first choice for customers, employees and investors in its core business activities worldwide. It makes a positive contribution to the world by connecting people and enabling global trade while being committed to responsible business practices and corporate citizenship. Deutsche Post DHL Group employs approximately 500,000 employees in over 220 countries and territories worldwide.

Deutsche Post DHL Group operates under two brands: Deutsche Post is Europe's leading postal service provider. DHL is uniquely positioned in the world's growth markets, with a comprehensive range of international express, freight transportation, e-commerce and supply chain management services.

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