

Data protection information for shareholders, shareholder representatives and guests of Deutsche Post AG's Annual General Meeting (AGM)

For Deutsche Post AG, meeting the requirements of data protection law is not just a legal obligation, but part of our self-image. We also express this in the Deutsche Post DHL Group Privacy Policy, which has been approved by the European data protection authorities.

One of the core concerns of the General Data Protection Regulation (GDPR) is to ensure transparency in processing personal data.

With the following information, we would like to give you an overview of processing your personal data and your rights in this context.

1. Who is responsible for data processing?

Deutsche Post AG

Investor Relations

Charles-de-Gaulle-Straße 20

53113 Bonn

Germany

2. Where do your data come from?

Deutsche Post AG (also referred to subsequently as 'we') has a legal obligation to maintain a share register. Deutsche Post shares must be entered in our share register as registered shares, stating the name, date of birth, postal and electronic address of the shareholder and the number of shares held. Deutsche Post AG receives this information as well as information regarding the submitting bank and your citizenship via Clearstream Banking AG.

Registrations for the AGM, voting, proxies and instructions as well as the list of participants are prepared by our service providers on the basis of the data you provide. The list of participants can be viewed by participating shareholders or shareholder representatives during our AGM.

3. For what purposes and on what legal basis are your data processed?

We process your personal data in compliance with the GDPR, the *Aktiengesetz* (German stock corporation act), and all other relevant laws.

We use your personal data in accordance with the legal requirements of Section 67, Paragraph 6, Sentence 3 of the *Aktiengesetz* for Deutsche Post AG's relations with its shareholders. These are, in particular, maintaining the share register, communicating with you as a shareholder and the legally compliant conduct of our annual general meetings. The legal basis for this processing of your personal data is the *Aktiengesetz* in conjunction with Article 6, Paragraph 1, Sentence 1, Letter c) of the GDPR.

In addition, we may also process your personal data to fulfil other legal obligations, such as regulatory or securities law requirements and stock corporation law storage obligations. To

comply with the provisions of German stock corporation law, for example, when authorizing the proxies nominated by the Company for the AGM we must verifiably record the data serving as proof of authorization and retain it for three years (Section 134, Paragraph 3, Sentence 5 of the *Aktiengesetz*). The legal basis for processing in this case is the respective statutory regulations in conjunction with Article 6, Paragraph 1, Sentence 1, Letter c) of the GDPR.

If you have provided us with your e-mail address for communication purposes, we will process it on the basis of your consent, Article 6, Paragraph 1, Sentence 1, Letter a) of the GDPR. This consent can be withdrawn at any time without giving reasons.

Furthermore, we process your data for the purpose of our legitimate interests. For example, we have a legitimate interest in ensuring that the AGM proceeds in an orderly manner for all shareholders. Questions that you ask before or during the AGM will therefore be recorded for answering them and, if necessary, grouped according to subject matter. We process the data of guests attending the AGM to create and send out guest admission tickets. The legal basis for this is Article 6, Paragraph 1, Sentence 1, Letter f) of the GDPR.

Right to object

If there are grounds relating to your particular situation that override the processing of your personal data for our legitimate interests, you have the right to submit an objection to the above address.

4. To which recipients or categories of recipients do we disclose your data?

We are supported by external service providers in maintaining the share register and handling the AGM. These are German companies from which we have obtained an undertaking that your data will be treated confidentially and will not be processed or used in third countries. If such service providers come into contact with personal data of our shareholders, this is done within the framework of commissioned data processing, which is expressly provided for by law (Article 28 of the GDPR). Deutsche Post AG remains responsible for protecting your data in this case as well. Our service providers are carefully selected by us and work in accordance with our instructions, which we ensure through contractual regulations, technical and organizational measures and supplementary controls.

5. How long do we store your data?

We delete your personal data after the statutory storage obligations expire unless the company has a legitimate interest in further storage of the data.

6. What rights do you have as a data subject?

You can contact the address above (Number 1). Request information regarding the data stored about you. In addition, in certain circumstances you have the right to demand that your personal data are rectified or erased. Furthermore, you may have a right to restrict processing of your personal data and a right to receive the personal data you provided in a structured, commonly used and machine-readable format.

7. Do you have data protection questions?

If you have any questions regarding this data protection information or about processing your personal data, please contact our Group Data Privacy Officer. If you believe that we have not processed your personal data correctly, you can lodge a complaint there. They can be contacted at Datenschutz@DPDHL.com or at the following postal address:

Deutsche Post AG
Corporate Data Protection Officer
53250 Bonn
Germany

You have the right to submit complaints regarding data protection to the data protection supervisory authority responsible for Deutsche Post AG. This is:

North Rhine-Westphalia State Commissioner for Data Protection and Freedom of Information
P. O. Box 20 04 44
40102 Düsseldorf
Germany

Last updated July 2020. We reserve the right to update this information.