



Promoting volunteer work by our employees.

VOLUNTEERING

We explicitly encourage our employees to get involved in volunteer work and, in doing so, to discover new perspectives. This helps foster dialogue within the company and has a relevant impact on employee motivation. Acting on our special responsibility toward society and the environment is also an integral part of our corporate strategy. That's why we have set ourselves the goal of planting one million trees per year until 2025.

Global Volunteer Day

On Global Volunteer Day, employees worldwide engage in community projects set up by non-profit organizations.

Living Responsibility Fund

We also support our employees' volunteer work financially, by donating to the local organizations our employees are involved in.

Together with established partner organizations, we promote better education for all, environmental protection and sustainability worldwide. In a wide range of local projects, we help resolve social problems locally and, in doing so, make a contribution towards improving society.



Deutsche Post DHL Group is the world's leading mail and logistics company. The Group is focused on being first choice for customers, employees and investors in its core business activities worldwide. As a longstanding partner of the UN, Deutsche Post DHL Group strongly supports all Sustainable Development Goals (SDGs), and we have set the course for sustainable development across our family of divisions with our purpose 'Connecting people, improving lives', as part of our Corporate Strategy.

SDG 4 – Deutsche Post DHL Group seeks to make quality education and lifelong learning opportunities accessible for all.

SDG 8 – Deutsche Post DHL Group seeks to reduce the proportion of youth not in employment, education or training.

SDG 11 – Deutsche Post DHL Group minimizes (transportation-induced) air pollution in cities and supports disaster-affected communities.

SDG 13 – Deutsche Post DHL Group seeks to minimize its business' impact on the environment with its environmental protection program.

SDG 17 – Deutsche Post DHL Group collaborates with the UN and other partners to ensure sustainable impact of our activities.

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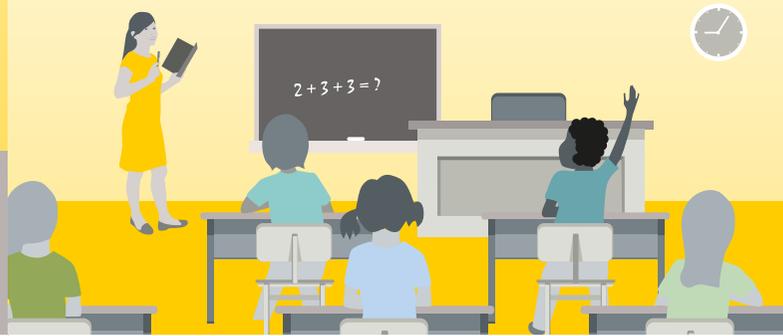
SUSTAINABLE DEVELOPMENT GOALS

CORPORATE CITIZENSHIP
AT DEUTSCHE POST DHL
GROUP FOR THE GOALS

Deutsche Post DHL Group



Improving disaster management at airports.



Promoting educational opportunity and employability for socially disadvantaged children and young people.



Helping refugees become integrated in Germany.

GOHELP

Our **GoHelp** program leverages our logistics expertise and global logistics network to support the United Nations, making us a part of a global humanitarian system.

Prevention: Get Airports Ready for Disaster (GARD)

In cooperation with the United Nations Development Programme (UNDP), we use our GARD program to help prepare airport personnel and disaster management authorities for the logistical challenges associated with disaster relief efforts.

Emergency Relief: Disaster Response Teams (DRT)

In cooperation with the UN Office for the Coordination of Humanitarian Affairs (UNOCHA), a network of 400 trained DHL employees work as volunteers in DRTs. In the event of a disaster, they provide logistics support at airports, coordinate incoming relief supplies and prepare them for onward transport.

GOTEACH

With our **GoTeach** program, it is our aim to improve the educational opportunity and employability of young people, especially those from socially disadvantaged backgrounds.

Partnership with SOS Children's Villages

We work together with SOS Children's Villages in more than 25 countries, helping young people between the ages of 15 and 25 make the transition into working life. In addition to financial support for educational youth programs, our activities focus on career guidance, teaching basic professional skills, and providing young people with their first exposure to the work environment.

Partnership with Teach For All

We support the Teach For All education network as well as twelve national-level partner organizations within the Teach For All network. We are united in the common goal of enabling every child to achieve educational success. Our employees share their own experiences and professional know-how as part of this partnership.

REFUGEE AID

In terms of **refugee aid**, we collaborate closely with experienced partners nationally and internationally, such as Teach First Deutschland, SOS Children's Villages and the Reading Foundation.

Integration through language

We encourage our employees to get involved, e.g. as reading buddies or mentors to improve the integration of refugees by supporting their language and reading skills.

Integration in the job market

We offer up to 1,000 internships to give refugees insights into the working world. To date, we have realized 770 internships. 650 refugees have been hired in Deutsche Post branch offices (as of October 2017).

International commitment

We are also involved internationally through our work with our partners SOS Children's Villages and Teach For All.



We help airports reduce risks associated with natural disasters.



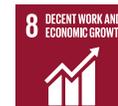
We help increase resilience to natural disasters and climate-related hazards.



We cooperate with the UNDP, UNOCHA and with local organizations.



We help children and young people from socially disadvantaged backgrounds to acquire the knowledge and skills to fulfill their potential and live an independent life.



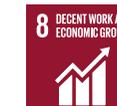
We help to increase the proportion of youth in employment, education or training.



We built global partnerships with Teach For All and SOS Children's Villages, complemented by multi-stakeholder partnerships that mobilize and share knowledge and expertise.



We help refugees to learn the German language.



We offer internships and provide vocational orientation to promote the integration of refugees into the job market.



Building on our experience of partnerships, we have formed an international network together with aid organizations and associations.