



PROTECTING THE ENVIRONMENT

With our GoGreen program we are committed to minimizing the impact of our business on the environment and contribute to environmental protection worldwide.

The GoGreen program is an integral part of our Group strategy: Back in 2008, we introduced a measurable climate protection target – and were the first logistics provider to do so. By 2020 we want to improve the carbon efficiency of our own transport services and those of our subcontractors by 30 percent compared with the base year 2007. We have taken this approach because we view environmentally friendly and efficient logistics as an opportunity to create value – for our environment, for us as a company and for our customers.

With our global presence and our expertise, we can support customers in achieving their environmental goals. Our portfolio ranges from individual climate neutral shipments for private customers to the optimization of multinational corporations' entire supply chains.

For further information please visit us on our website or on Facebook: www.dpdhl.com/gogreen and www.facebook.com/living.responsibility

MAKING A POSITIVE IMPACT – GLOBALLY AND LOCALLY

We use our knowledge and global presence to make a positive contribution to society and the environment. With “Living Responsibility” as our motto, we focus on environmental protection, disaster management and education, and support the volunteering activities of our employees.

GoGreen: Protecting the environment

- Minimizing the impact of our business activities on the environment
- Improving our carbon efficiency and that of our transportation subcontractors
- Offering GoGreen Solutions to our customers

GoHelp: Delivering help

- Disaster Preparedness: Preventive measures at airports with Get Airports Ready For Disaster (GARD)
- Disaster Response: Our Disaster Response Teams (DRTs) provide support after a natural disaster
- Recovery: Regional and local recovery projects like the cooperation with TECHO

GoTeach: Improving educational opportunity and employability

- Partnership with Teach For All to improve the quality of education and educational systems
- Partnership with SOS Children's Villages to foster the employability of young people

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LIVING RESPONSIBILITY GOGREEN

Protecting the environment

Deutsche Post DHL
Group



Deutsche Post DHL
Group

OUR COMMITMENT TO SUSTAINABLE LOGISTICS

Protecting the environment with GoGreen



The Group-wide environmental protection program GoGreen was established to anchor environmental protection in our Group and to minimize the impacts of our business on the environment.

PROVIDING TRANSPARENCY

We measure and report our environmental impacts, focusing primarily on our own carbon emissions and those of sub-contracted carriers. For this purpose we have set up a Carbon Accounting and Controlling system. This system is based on the internationally recognized Greenhouse Gas Protocol and the requirements of the EN 16258 and ISO 14064 standards and the EU Emissions Trading System. Using our Carbon Accounting and Controlling system, we capture and calculate the carbon emissions as well as the carbon efficiency index of all Deutsche Post DHL Group business divisions.

IMPROVING EFFICIENCY

We implement a broad range of carbon efficiency measures for reducing the consumption of fuel, kerosene, and electricity per letter, parcel, pallet and container transported and every square meter of warehouse space used. To reduce our road fleet emissions, we utilize a variety of alternative drive systems such as electric, hybrid and natural gas as well as a wide range of additional efficiency technologies in the areas of aerodynamics, eco-chiptuning, lightweight design and telematics. In our buildings, intelligent lighting technology as well as alternative heating systems are significant efficiency improvement levers.

MOBILIZING EMPLOYEES

With about 480,000 employees in more than 220 countries and territories, the Deutsche Post DHL Group network is uniquely positioned to implement the GoGreen program at the local level. With their knowledge, experience and behavior, our employees can save resources and reduce carbon emissions in their daily work – and contribute to sustainability. It is our employees that move the GoGreen program forward with new ideas gained in their daily routine.

Through training, educational programs, and internal communications, we strive to raise our employees' awareness of environmental protection, climate-friendly work habits and the importance of carbon efficiency-driven business decisions. We do this on a daily basis throughout the world.

We also lay down dedicated green policies and integrate GoGreen into existing guidelines on investments and procurement. The most important example is our Group-wide Environmental Policy, which sets the framework for our environmental commitment and the GoGreen program.

OFFERING GOGREEN SOLUTIONS

Our DHL GoGreen Solutions are designed to help our customers achieve their own environmental targets. We have been continually expanding our range of environmentally-friendly Solutions since the launch of our climate neutral GoGreen services in 2006. The range of services is available across all business divisions and includes carbon reports for greater transparency, green optimization services for the supply chain and climate neutral shipping services. This allows us to offer holistic solutions for all areas of logistics. And in 2010, we launched our own climate protection project in Lesotho to generate carbon credits for our climate neutral services.

DEMONSTRATING LEADERSHIP

Our carbon efficiency target for 2020 also covers the carbon emissions of our subcontractors. Gaining greater transparency over the carbon efficiency of our transport partners is therefore a vital step towards achieving our goal. Doing so allows us to include environmental selection criteria when choosing our subcontractors. In the spirit of making transport emissions more transparent, we are not only actively involved in a number of industry initiatives such as Green Freight Europe and Green Freight Asia, but continue to develop our own internal management systems, which we have already rolled out in a number of our divisions. We therefore take an active part in the development of quality standards for quantifying greenhouse gas emissions and promote emissions management – the basis for reliable reporting.