

Deutsche Post DHL Environmental Policy

Policy for Deutsche Post DHL's approach of managing the impact on the environment

Deutsche Post DHL is the world's leading mail and logistics group. In linking the world through the transport of goods and information, we facilitate economic growth and the creation of wealth. We acknowledge that our activities have a considerable impact on the environment. Leadership for us includes being a leader in terms of environmental protection - a key component of our business strategy.

Due to the nature of our core businesses, the primary focus of our efforts is our emissions of carbon dioxide (CO₂) and climate protection. However, our environmental protection program, GoGreen, also covers a broad range of aspects such as biodiversity, water, waste and local pollution.

We are committed to minimizing our impact on the environment and preventing pollution in all of our activities worldwide by continually improving our performance. Our goal is to offer sustainable solutions to our customers, and to operate an environmentally sustainable and efficient network. We will achieve this goal by working with our employees, customers, suppliers and other key stakeholders.

This Environmental Policy is binding for all companies within the Deutsche Post DHL Group. It will help us to embed efficiency and environmental awareness into our every-day business, thus helping us realize our stakeholders' and shareholders' expectations.

Our primary environmental objectives are to:

Achieve transparency:

- Enhancing data quality and being transparent about our environmental impact, especially our own carbon footprint, through our corporate responsibility reporting.
- Improving the transparency of CO₂ emissions generated by our transportation subcontractors.

Improve operational efficiency and minimize our environmental impact:

- Improving our carbon efficiency by 30% by 2020 compared to 2007. This includes emissions from subcontracted transportation.
- Complying with applicable international, regional and national environmental regulations, and taking additional measures to continually improve our environmental performance.
- Developing and maintaining an environmental management system which is ISO 14001 compliant.
- Working with our suppliers to minimize the environmental impact of the goods and services we procure.
- Considering environmental aspects in all major investment and procurement decisions.

Generate value:

- Offering carbon-neutral, carbon-reduced and environmentally-friendly products and services to help our customers to “go green”, and to generate value.
- Working with our customers to assess and reduce their environmental footprint and to achieve their environmental goals.

Demonstrate leadership:

- Fostering innovation and using advanced technologies to minimize atmospheric emissions and noise, particularly from our aircraft and vehicle fleets.
- Working with governments and policy makers to help shape regulations that bring about long-term, environmentally-aware changes to our sector and minimize our industry’s environmental impact.
- Engaging in dialog with our key stakeholders, cooperating with universities and industry, and actively working with national and international organizations in the areas of environment and sustainable development.
- Monitoring and responding to emerging environmental issues.

Mobilize employees:

- Strengthening our employees’ environmental knowledge and skills in order to improve our own environmental performance and that of our customers.
- Offering opportunities for employees to engage in initiatives that contribute to environmental protection.

Policy communication and review

This policy will be communicated to employees via the Corporate Intranet and other internal communication channels, and will be made available to all other interested parties via our corporate internet site. Environmental policies for all companies within the Deutsche Post DHL Group shall be aligned with this corporate policy. The corporate Environmental Policy, objectives and targets will be reviewed on a regular basis.

For further information, please contact the Shared Value | GoGreen Department, CD Corporate Communications and Responsibility.

Bonn, 28. September 2010



Frank Appel
Chairman of the Board of Management